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Specifications

<table>
<thead>
<tr>
<th>Specification</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Size:</td>
<td>3-7/8” W x 7” H x 1-3/8” D (98mm x 178mm x 35mm)</td>
</tr>
<tr>
<td>Voltage:</td>
<td>10.5VDC-14.5VDC</td>
</tr>
<tr>
<td>Current:</td>
<td>Standby: 84mA (not including connected keypads)</td>
</tr>
<tr>
<td></td>
<td>“Speaking” at keypad: 116mA (vol lo); 124mA (vol med); 133mA (vol hi)</td>
</tr>
<tr>
<td></td>
<td>“Speaking” at speaker: 165mA (vol lo); 229mA (vol med); 267mA (vol hi)</td>
</tr>
<tr>
<td></td>
<td>“Speaking” at keypad &amp; speaker: 346mA max. (volume hi)</td>
</tr>
<tr>
<td>Operating Temp.:</td>
<td>32° to 122° F (0° to 50° C)</td>
</tr>
<tr>
<td>Storage Temp.:</td>
<td>– 40° to 158° F (– 40° to 70° C)</td>
</tr>
<tr>
<td>Maximum Recording Time:</td>
<td>20 minutes, including messages, memos, and all voice tags</td>
</tr>
<tr>
<td>Maximum Number of Messages:</td>
<td>approximately 63 (saved and new)</td>
</tr>
<tr>
<td>Keypads:</td>
<td>6162, 6137B, 6139B</td>
</tr>
<tr>
<td>FCC ID:</td>
<td>AC3USA-34957-TX-T</td>
</tr>
</tbody>
</table>
Introduction

This guide provides information for installing and programming the TeleSMART system.

TeleSMART works in conjunction with the following control panels and keypads:

Controls: VISTA-10SE, VISTA-20SE*, VISTA-50P*
          *when used in single-partition installations only

Keypads: 6162 (controls TeleSMART† and security system functions),
          6137B, 6139B (controls security system only, flashes Ready LED when message
          waiting†)

† To access TeleSMART features, these keypads must be connected to the
TeleSMART module. Keypads used only for security system functions should be
connected to the security system’s keypad terminals.

Features

The TeleSMART system provides a voice interface for an ADEMCO security system and the
TeleSMART phone system. It has the following features:

- 4 unique mailboxes for storing messages
- 6 user access codes
- Security system interface
- Memo feature for leaving messages for other users
- Caller ID capabilities for up to 25 phone numbers
- Memory (speed) dialing for up to 15 phone numbers
- Repeat dialing (automatically redial busy numbers)
- Last number redial
- Call screening (with and without Caller ID)
- Privacy (turn off the ringer)
- Remote access of TeleSMART and security system

Mounting the Module

The TeleSMART Module should be mounted in the security system’s control cabinet if space is
available, or within a grounded metal enclosure to provide proper ESD protection.

Mounting Inside the Control's Cabinet:

Use double-sided tape to attach the module to the interior surface
of the cabinet, or hang it on two screws. Do not mount it on the cabinet door
or attach it to the control’s PC board.

Mounting Outside the Cabinet:

Use the screw holes at the rear of the module. Wires can be
brought out from the side or back (use the round breakout on the back).

Affix the supplied Summary of Connections label to the module’s inside cover or to the inside of
the cabinet door.

---

- 3 -
**Wiring Connections**

Before making connections, power down the control panel.

**Phone Line**
Use a standard RJ31X phone jack (CA38A in Canada) and direct-connect cord as described in the control’s instructions.

1. Connect the direct-connect cord’s red and green wires to the control’s incoming phone line terminals as described in the control’s instructions.
2. Connect the direct-connect cord’s brown and gray wires to TeleSMART’s “Home Phones” terminals, disconnecting them from the control’s premises phone terminals, if previously connected.
3. Connect the control’s local phone TIP and RING terminals to TeleSMART’s “From Control” terminals, using jumper wires (not supplied).

**Speaker:** Connect an 8 Ohm speaker to TeleSMART’s speaker terminals as shown.

**Keypad and Setting the Keypad Address**
Connect keypads intended to be used with TeleSMART to the TeleSMART module. Use addressable, TeleSMART compatible keypads (6162, 6137B, 6139B). Keypads used only for security system functions should be connected to the security system’s keypad terminals.

1. Disconnect those keypads intended to be used with TeleSMART from the control’s terminals, if previously connected, then connect these keypads to TeleSmart terminals as shown.
   
   **NOTE:** Run audio cable in separate 2-conductor twisted-pair cable (22AWG recommended). This cable should be kept at least 6 inches from other types of cables carrying potentially interfering signals, such as AC power, telephone, and polling loop cables.

2. Set the keypad address, tamper option, and playback volume setting by pressing and holding the [1] and [3] keys at the same time for 3 seconds, then follow the prompts. You must press these keys within 60 seconds of power-up to set the address and/or tamper option; you can set the volume at any time after power-up. Refer to the instructions included with the keypad.

   You must set TeleSMART keypads to addresses 0-7 only.

**Control Panel Connections**
TeleSMART is powered from the control’s +12VDC keypad terminal. Connect the control’s keypad connection terminals to the TeleSMART Control terminals as shown.

**IMPORTANT:** If using VISTA-50P or higher, you must program the following two device addresses when programming the control: address 7 = alpha keypad; address 8 = TeleSmart Module.

**Real-Time Clock (RTC) Connection (optional)**
This connection is used to drive the TeleSMART internal clock. Connect either terminal of the control’s AC input terminals to the TeleSMART RTC terminal.

**Ground Connections:** Connect the TeleSMART ground terminal to a good earth ground.
**Wiring Connections (continued)**

### TYPICAL CONTROL PHONE TERMINALS

- **Incoming Phone Line**
- **Ring Tip**
- **Ring Tip**
- **Ring Tip**
- **Ring Tip**
- **Ring Tip**
- **Ring Tip**
- **Ring Tip**
- **Red**
- **Red**
- **Green**
- **Green**
- **Brown**
- **Brown**
- **Gray**
- **Gray**

### Speaker Connection

- **Speaker**

### Keypad Connections

- **Keypad Connections**
- **Audio BUS**

### Control Connections

- **Control Connections**
- **RTC and Ground Connections**

### Phone Connections

- **Phone Connections**

### Troubleshooting Note:

- If the system hangs up the phone line when calling in from a remote location, check the phone connection terminals:
  - Term. 17/18 = from control
  - Term. 15/16 = to house phones

### IMPORTANT:

- If using VISTA-50P or higher, you must program the following two device addresses when programming the control:
  - addr 7 = alpha keypad
  - addr 8 = TeleSmart

### WIRE RUN LENGTHS

<table>
<thead>
<tr>
<th>Wire Gauge</th>
<th>150mA</th>
<th>300mA</th>
<th>500mA</th>
<th>600mA</th>
<th>750mA</th>
</tr>
</thead>
<tbody>
<tr>
<td>22 AWG</td>
<td>160 ft</td>
<td>60 ft</td>
<td>50 ft</td>
<td>42 ft</td>
<td>32 ft</td>
</tr>
<tr>
<td>20 AWG</td>
<td>260 ft</td>
<td>130 ft</td>
<td>80 ft</td>
<td>67 ft</td>
<td>52 ft</td>
</tr>
<tr>
<td>18 AWG</td>
<td>410 ft</td>
<td>220 ft</td>
<td>130 ft</td>
<td>115 ft</td>
<td>83 ft</td>
</tr>
<tr>
<td>16 AWG</td>
<td>650 ft</td>
<td>330 ft</td>
<td>200 ft</td>
<td>170 ft</td>
<td>130 ft</td>
</tr>
</tbody>
</table>

### IMPORTANT:

- If using VISTA-50P or higher, you must program the following two device addresses when programming the control:
  - addr 7 = alpha keypad
  - addr 8 = TeleSmart

### Troubleshooting Note:

- If the system hangs up the phone line when calling in from a remote location, check the phone connection terminals:
  - Term. 17/18 = from control
  - Term. 15/16 = to house phones
Programming the System

Programming Overview
The User Guide provides detailed information on the system’s options. The following is a summary of the menu options.

Summary of Menu Options

<table>
<thead>
<tr>
<th>No.</th>
<th>Menu Option</th>
<th>Used To…</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Options available to all users</strong></td>
<td></td>
</tr>
<tr>
<td>01</td>
<td>Hear Messages</td>
<td>listen to messages and memos</td>
</tr>
<tr>
<td>02</td>
<td>Record Memo</td>
<td>record memos for other users of the system</td>
</tr>
<tr>
<td>03</td>
<td>Caller ID log</td>
<td>view the log of callers</td>
</tr>
<tr>
<td>04</td>
<td>Privacy On/Off</td>
<td>turn privacy mode on or off</td>
</tr>
<tr>
<td>05</td>
<td>Record OGM</td>
<td>record greeting for each mailbox</td>
</tr>
<tr>
<td>06</td>
<td>System On/Off</td>
<td>turn answer mode on or off</td>
</tr>
<tr>
<td>07</td>
<td>System Time</td>
<td>set the system’s time</td>
</tr>
<tr>
<td></td>
<td><strong>Options available to Master/Installer only</strong></td>
<td></td>
</tr>
<tr>
<td>08</td>
<td>CID Display On/Off</td>
<td>turn the CID display on at keypads/$</td>
</tr>
<tr>
<td>09</td>
<td>Keypad CID On/Off</td>
<td>turn on CID announcement at keypads</td>
</tr>
<tr>
<td>10</td>
<td>Aux CID On/Off</td>
<td>turn on CID announcement at speakers</td>
</tr>
<tr>
<td>11</td>
<td>Aux Volume</td>
<td>set the auxiliary speaker volume</td>
</tr>
<tr>
<td>12</td>
<td>Toll Saver On/Off</td>
<td>turn the toll saver feature on or off</td>
</tr>
<tr>
<td>13</td>
<td>Message Beeps On/Off</td>
<td>turn on dial tone message beeps feature</td>
</tr>
<tr>
<td>14</td>
<td>HF Keypad On/Off</td>
<td>turn keypad call screening (hands-free) on/off</td>
</tr>
<tr>
<td>15</td>
<td>HF Aux On/Off</td>
<td>turn auxiliary speaker hands-free on/off</td>
</tr>
<tr>
<td>16</td>
<td>Handset On/Off</td>
<td>turn handset hands-free on/off</td>
</tr>
<tr>
<td>17</td>
<td>Ring Answer</td>
<td>set the ring answer count (2-8)</td>
</tr>
<tr>
<td>18</td>
<td>Access Key</td>
<td>assign the Quick Access key (1-4)</td>
</tr>
<tr>
<td>19</td>
<td>Caller ID Settings</td>
<td>program distinctive ring, mailbox, voice tag</td>
</tr>
<tr>
<td>20</td>
<td>Memory Dial Settings</td>
<td>program memory dial phone numbers</td>
</tr>
<tr>
<td>21</td>
<td>User Code Settings</td>
<td>program user codes, mailboxes, keypad message</td>
</tr>
<tr>
<td>22</td>
<td>Zone Voice Tags</td>
<td>record zone voice tags</td>
</tr>
<tr>
<td>23</td>
<td>Area Code</td>
<td>assign the area code for the system</td>
</tr>
<tr>
<td>24</td>
<td>Unsolicited Download</td>
<td>program unattended downloading settings</td>
</tr>
</tbody>
</table>
Programming Steps

To begin programming: master code + [*] key (default master code = 2468).
The keypad displays the Hear Messages prompt.
Refer to the User Guide for detailed explanations on using the systems features.

To reset the system back to the original factory defaults settings, power down the system,
short the two defaulting pins on the PC board, then power up the system with the pins
shorted. The system will announce “system ready” after about 20 seconds, indicating the
defaults have taken effect. Remove the short across the pins.

To program the TeleSmart system, you need to do the following:

<table>
<thead>
<tr>
<th>System Options:</th>
<th>Default</th>
<th>Menu</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Set the system’s time</td>
<td></td>
<td>07</td>
</tr>
<tr>
<td>• Set the ring answer count</td>
<td>4</td>
<td>17</td>
</tr>
<tr>
<td>• Enter the area code</td>
<td>---</td>
<td>23</td>
</tr>
<tr>
<td>• Record zone voice tags for up to 22 zones</td>
<td>---</td>
<td>22</td>
</tr>
<tr>
<td>• Store up to 15 memory dial numbers</td>
<td>---</td>
<td>20</td>
</tr>
<tr>
<td>• program unattaned download account and phone numbers</td>
<td>---</td>
<td>24</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>User Options:</th>
<th></th>
<th>Menu</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Assign user codes and mailboxes</td>
<td></td>
<td>21</td>
</tr>
<tr>
<td>• Record outgoing messages</td>
<td></td>
<td>05</td>
</tr>
<tr>
<td>• Turn telephone message beeps on/off per user’s preference</td>
<td></td>
<td>13</td>
</tr>
<tr>
<td>• Assign a Quick Access Key</td>
<td></td>
<td>18</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Caller ID Options:</th>
<th></th>
<th>Menu</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Set Caller ID displays and announcement on/off per user’s preferences</td>
<td></td>
<td>08-11</td>
</tr>
<tr>
<td>• Program Caller ID settings for up to 25 phone numbers</td>
<td></td>
<td>19</td>
</tr>
</tbody>
</table>

After the system is programmed, show the user how to do the following:

<table>
<thead>
<tr>
<th>Feature</th>
<th></th>
<th>Menu</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Turn System on and off</td>
<td></td>
<td>06</td>
</tr>
<tr>
<td>• Record memos</td>
<td></td>
<td>02</td>
</tr>
<tr>
<td>• Listen to messages</td>
<td></td>
<td>01</td>
</tr>
<tr>
<td>• View the Caller ID Log</td>
<td></td>
<td>03</td>
</tr>
<tr>
<td>• Turn the privacy feature on and off</td>
<td></td>
<td>04</td>
</tr>
<tr>
<td>• Set call screening options (keypad, aux speaker, handset)</td>
<td></td>
<td>14-16</td>
</tr>
<tr>
<td>• Set the toll saver on or off</td>
<td></td>
<td>12</td>
</tr>
</tbody>
</table>
**Downloading**

<table>
<thead>
<tr>
<th>Central Station</th>
<th>TeleSMART</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dials TeleSMART.</td>
<td>Answers on programmed ring count, or, if Answer mode is off, answers on 10th ring. If modem carrier is detected, downloading session begins. If modem carrier is not detected, TeleSMART hangs up.</td>
</tr>
</tbody>
</table>

**Unattended Download (option 24)**

**About Unattended (Unsolicited) Download**

This feature lets the central station program the TeleSmart options, then download the programming to TeleSmart.

**How to Program the System for Unattended Download**

1. Go to the “Unsolicited DL” (download) prompt and press [0].

2. The system displays the currently programmed account number and phone number, then automatically advances to the “Unsolicit DL” prompt.

3. Select from the options described below:

   (Pressing [+] or [#] displays the choices on the bottom line.)

   **Download Menu**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1 – Initiate</td>
<td>Initiates an unattended download session.</td>
</tr>
<tr>
<td>3 – Review</td>
<td>Displays the current account and phone numbers.</td>
</tr>
<tr>
<td>6 – Program</td>
<td>Lets you enter downloading account and phone numbers.</td>
</tr>
<tr>
<td>8 – Menu</td>
<td>Returns to Main Menu.</td>
</tr>
</tbody>
</table>

4. To enter or change account/phone number, press [6] from the “Unsolicit Dwnld” menu, then:

   Enter the appropriate account number. End the entry by pressing [#] [0].

   The system automatically advances to the next prompt.
5. Enter the appropriate download phone number. End the entry by pressing [#] [0].

The system automatically returns to the “Unsolicit Dwnld” prompt described above.

When finished, press [8] to return to the Main Menu, or press [9] to exit the system.
**Regulatory Agency Statements**

**FEDERAL COMMUNICATIONS COMMISSION (FCC) PART 15 STATEMENT**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**FEDERAL COMMUNICATIONS COMMISSION (FCC) PART 68 NOTICE**

This equipment complies with Part 68 of the FCC rules. On the front cover of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

This equipment uses the following jacks:

An RJ31X is used to connect this equipment to the telephone network.

The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, please contact the manufacturer for repair and warranty information. If the trouble is causing harm to the telephone network, the telephone company may request that you remove the equipment from the network until the problem is resolved.

There are no user serviceable components in this product, and all necessary repairs must be made by the manufacturer. Other repair methods may invalidate the FCC registration on this product.

This equipment cannot be used on telephone company-provided coin service. Connection to Party Line Service is subject to state tariffs.

When programming or making test calls to an emergency number, briefly explain to the dispatcher the reason for the call. Perform such activities in the off-peak hours, such as early morning or late evening.

**IN THE EVENT OF TELEPHONE OPERATIONAL PROBLEMS**

In the event of telephone operational problems, disconnect the control by removing the plug from the RJ31X (CA38A in Canada) telephone wall jack. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. Do not disconnect the phone connection inside the control/communicator. Doing so will result in the loss of your phone lines. If the regular phone works correctly after the control/communicator has been disconnected from the phone lines, the control/communicator has a problem and should be returned for repair. If, upon disconnection of the control/communicator, there is still a problem on the line, notify the telephone company that it has a problem and request prompt repair service. The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.
Regulatory Agency Statements
(continued)

CANADIAN EMISSIONS STATEMENTS
This Class B digital apparatus complies with Canadian ICES-003.
Cet Appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

CANADIAN TELEPHONE STATEMENT
NOTICE: The Industry Canada Label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational, and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user’s satisfaction.
Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.
Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company reason to request the user to disconnect the equipment.
Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.
Caution: Users should not attempt to make such connections themselves but should contact appropriate electric inspection authority, or electrician, as appropriate.

NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

AVIS: L’étiquette d’Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d’exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n’assure toutefois pas que le matériel fonctionnera à la satisfaction de l’utilisateur.
Avant d’installer ce matériel, l’utilisateur doit s’assurer qu’il est permis de le raccorder aux installations de l’entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée du raccordement. L’abonné ne doit pas oublier qu’il est possible que la conformité aux conditions énoncées ci-dessus n’empêche pas la dégradation du service dans certaines situations.
Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. L’entreprise de télécommunications peut demander à l’utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l’utilisateur ou à cause de mauvais fonctionnement.
Pour sa propre protection, l’utilisateur doit s’assurer que tous les fils de mise à la terre de la source d’énergie électrique, de lignes téléphoniques et des canalisations d’eau métalliques, s’il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales.
Avertissement: L’utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d’inspection des installations électriques, ou à un electricien, selon le cas.
AVIS: L’indice d’équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d’une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d’indices d’équivalence de la sonnerie de tous les dispositifs n’excède pas 5.
TeleSMART
Summary of Connections

Troubleshooting Note:
If the system hangs up the phone line when calling in from a remote location, check the phone connection terminals:
Term. 17/18 = from control
Term. 15/16 = to house phones

Controls AC Terminals
Connect either AC terminal to RTC terminal

Typical Controls Phone Terminals
Tip
Ring

Direct Connect Cord
Incoming Phone Line

RJ31X (CA38A in Canada)
Telephone Jack

Control’s Keypad
Terminals
Real-Time Clock (RTC)

Short pins to restore default settings

Controls Keypad Terminals

Use outer wires of audio cable

From Control House Phones

Aux Speaker Keypad Audio Bus

Speaker (8 ohm)

Green (Data In)
Red (+12VDC)
Black (–) GND

Yellow (Data Out)

Incoming Audio In

Gary’s 0809p Intercom System

1
0

FROM CONTROL HOUSE PHONES

© 2009 Gary’s 0809p Intercom System
ADEMCO LIMITED WARRANTY

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