

January 26, 2007



Tech Bulletin for Structured Panel Bezel & Inserts

It's come to our attention that in some cases, customers are experiencing troubles with Cat5 inserts popping out of Honeywell Structured panels. The list of effected parts includes modules and hubs utilizing the following:

Bezel:

**INCBZ5N
INSBZ5O**

Insert:

INSC5P

We have taken a corrective action to replace these materials with functionally similar type as soon as possible. As there will be material in the field that is based on the problematic part, we will define a temporary workaround to allow for the continued use of any existing material exhibiting the popping out problem.

- 1) **Terminate all Cat5 wiring onto the INSC5P inserts.**
- 2) **Verify functionality of proper termination.**
- 3) **Place a small drop of Crazyglue on the top and bottom of the bezel where the Cat5 connector inserts**
- 4) **Snap in the Cat5 connector(s) and allow the glue to setup for 5 minutes before seating the module or hub back into the structured panel**

We apologize for any inconvenience this may cause, but as stated, this is a temporary fix which effects a small number of customers until we are in full production with new parts which will no longer require this procedure.

Thank you for your continued support-

**Honeywell Custom Electronics
Marketing Team**