



Get started using
Honeywell Total Connect[®] 2.0
with Amazon Alexa



Your Amazon Alexa Device, if not previously set up, will need to be installed and set up. Please follow instructions provided by Amazon. The Alexa App, which can be downloaded in the Apple App Store or the Google Play Store, will also be necessary.

Link Honeywell Total Connect 2.0 to Amazon Alexa by following these steps:

1. Search for Honeywell Total Connect 2.0 Skill in the Alexa App.
2. Click the “ENABLE” button.
3. A prompt to enter your Honeywell Total Connect 2.0 credentials will appear. Please enter and hit the “LOG IN” button.
4. A user agreement will pop up. Read and click the “ALLOW” button.
5. Ensure the security system icon is selected and click on the “CONNECT” button.
6. The final screen will show “Honeywell Total Connect 2.0 has been successfully linked.”



Open the Honeywell Total Connect 2.0 App. Log in and go to your profile page. Under the Access section, please ensure that your user code is saved and synched with the panel. This is necessary for Amazon Alexa to function correctly.

Now, you are ready to talk to Alexa. Here are the things you can ask:

- “Alexa, ask Honeywell, What is the status of my security system?”
- “Alexa, ask Honeywell, Is my security system armed?”
- ”Alexa, tell Honeywell to Arm”
- “Alexa, tell Honeywell to Arm Away”
- “Alexa, tell Honeywell to Arm Stay”

Your security is our priority. We will never allow Alexa to disarm your security system. That can be done via Honeywell Total Connect 2.0 mobile apps or directly on your security panel. The Honeywell Total Connect 2.0 Alexa Skill is compatible with Lyric®, LYNX and VISTA® security panels. You must have a Honeywell Total Connect 2.0 account to get started. For multi-location accounts, only a single location is supported.